EXHIBIT A-2

Statement of Work Template

STATEMENT OF WORK FOR IT CONTINGENT WORKERS BETWEEN STATE OF MISSISSIPPI, Department of Child Protection Services AND GUIDESOFT, INC., d/b/a KNOWLEDGE SERVICES

11/24/2024

Michael Pantin Department of Child Protective Services 750 North State Street Jackson, MS 39201

Authorization for work performed pursuant to this Statement of Work ("SOW") is granted under the terms of the Master Consulting Services Agreement between GuideSoft, Inc. d/b/a Knowledge Services and Mississippi Department of Information Technology Services.

Knowledge Services Posting Number: 111521
 IT Contingent Worker Name: John James

Vendor Name:
 HTC Global Services Inc.

Position Title: Developer
 Regular Hourly Bill Rate: \$90.00
 OT Hourly Bill Rate (if applicable): \$90.00

Original Number of Hours to be worked: 2080
 *Amendment 1: Additional Number of hours to be worked: 2080

*Amendment 2: Additional Number of hours to be worked: Click or tap here to enter text.
 *Amendment 3: Additional Number of hours to be worked: Click or tap here to enter text.

Original Total Cost of SOW: (Not to exceed) \$374,400.00
 *Amendment 1: Additional Cost of SOW: (Not to exceed) \$187,200.00

*Amendment 2: Additional Cost of SOW: (Not to exceed)

*Amendment 3: Additional Cost of SOW: (Not to exceed)

Click or tap here to enter text.

Click or tap here to enter text.

Start Date of Service: 1/3/2023
 Original End Date of Service: 1/3/2025

• *Amendment 1: New End Date of Service: 1/3/2026

*Amendment 2: New End Date of Service: Click or tap to enter a date.
 *Amendment 3: New End Date of Service: Click or tap to enter a date.

Work Location:
 750 North State Street
 Jackson, MS 39201

Revised 07/10/2019 1 STATE OF MS IT STAFF AUG

^{*} Please do not add the amendments to the original number of hours or original cost of the SOW.

The amendment is the amount you are adding to the contract.

For the faithful performance of the terms of this Statement of Work, the parties hereto have caused this Statement of Work to be executed by their undersigned authorized representatives.

Mississippi Department of Child Protective	GuideSoft Inc., d/b/a Knowledge Services
Services	
Muhail Panti	Katie Belange
Authorized Signature	Authorized Signature
Michael Pantin	Katie Belange
Printed Name	Printed Name
CIO	Corporate Counsel
Title	Title
11/24/2024	11/25/2024
Date	Date